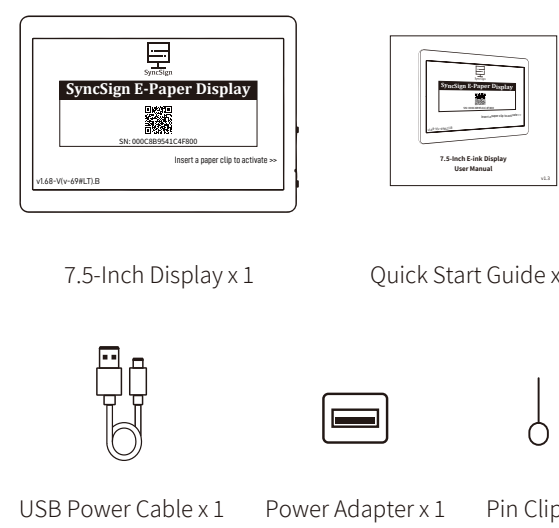
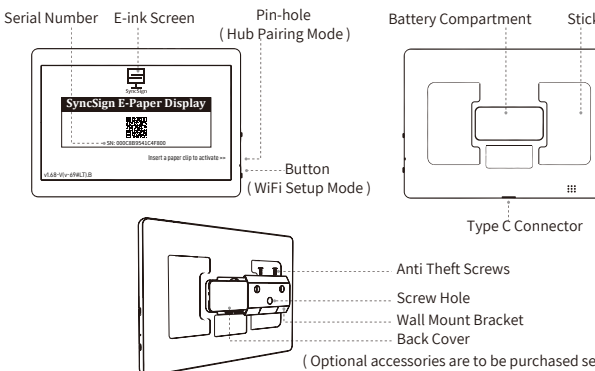




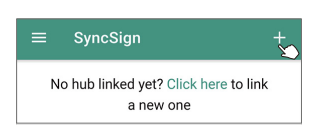
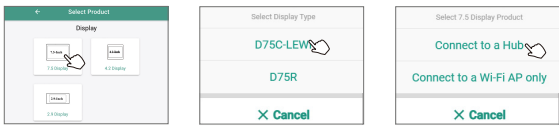
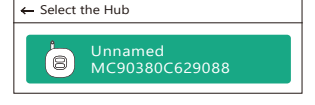


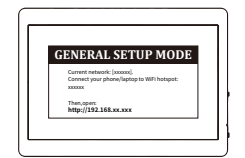
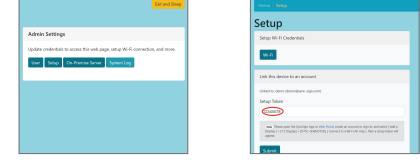



 <p>7.5-inch E-ink Display User Manual</p> <p>v1.3</p>	<h2 style="text-align: center;">Contents</h2> <p>Introduction 2</p> <p>What's in the Box 3</p> <p>Overview 4</p> <p>Specifications 5</p> <p>Setup 6</p> <p>Features 13</p> <p>Troubleshooting 15</p> <p>FAQ 16</p> <p>Warranty 17</p> <p>Support 18</p>	<h3>Introduction</h3> <p>The SyncSign E-ink Display is a digital signage with the features of:</p> <ul style="list-style-type: none"> • Sync with existing calendar system: Office 365, G-Suite (Google Workspace), MS Exchange, or customized in-house system. • Battery-powered: with low battery consumption energy. • Long battery autonomy time: up to seven months with one single charge (6 refreshes per day). • Truly wire-free installation: like a sticky note can be attached to the wall. • Supported API calling: enables the possibility of a 3rd party integration. <p>Works well as room signage, hot desk tag, electronic shelf label, exhibition signage, etc.</p>	<h3>What's in the box</h3>  <p>7.5-Inch Display x1 Quick Start Guide x1</p> <p>USB Power Cable x1 Power Adapter x1 Pin Clip x1</p>	<h3>Overview</h3>  <p>Indicator light:</p> <ul style="list-style-type: none"> • When the Display is being charged, the light will be red, and will be off when fully charged. • When in setup mode (refer to page 9), the blue light will flash, and the light will stop flashing when exiting setup mode. 	<h3>Specifications</h3> <table border="1"> <tr><td>Model</td><td>D75C-LEWI</td></tr> <tr><td>Dimensions</td><td>183 (L) x 130 (W) x 9 (H) mm</td></tr> <tr><td>Weight</td><td>255g</td></tr> <tr><td>Screen Color</td><td>Red, Black, White</td></tr> <tr><td>Resolution</td><td>800(H) x 480(V) Pixel</td></tr> <tr><td>Operating Temperature</td><td>0 - 40°C</td></tr> <tr><td>Battery</td><td>4000mAh Polymer Battery, Rechargeable</td></tr> <tr><td>Battery Life</td><td>Up to Seven Months (6 Refreshes Per Day)</td></tr> <tr><td>Communication Distance</td><td>40m/131ft (No Obstacles)</td></tr> <tr><td>Charge</td><td>USB Type-C Charging</td></tr> <tr><td>PAN Wireless Communication</td><td>Bluetooth Low Energy</td></tr> </table>	Model	D75C-LEWI	Dimensions	183 (L) x 130 (W) x 9 (H) mm	Weight	255g	Screen Color	Red, Black, White	Resolution	800(H) x 480(V) Pixel	Operating Temperature	0 - 40°C	Battery	4000mAh Polymer Battery, Rechargeable	Battery Life	Up to Seven Months (6 Refreshes Per Day)	Communication Distance	40m/131ft (No Obstacles)	Charge	USB Type-C Charging	PAN Wireless Communication	Bluetooth Low Energy	<h3>Setup</h3> <p>1. Connect the Hub to the Internet</p> <p>(1) Download the SyncSign App (Search [SyncSign] on Google Play / App Store, or scan this QR Code);</p>  <p>(2) Create an administrator account and log in to the App;</p> <p>(3) Power up the Hub with adapter and cable in the package;</p>  <p>(4) Press and hold the setup button of the Hub for 5s until the Hub LED light turns blue;</p> 	<p>(5) Turn on the Bluetooth option of the phone;</p>  <p>(6) On the App home page, tap the [+] button and select [Add a Hub];</p>  <p>(7) Follow the instruction on the App to continue these operations:</p> <ul style="list-style-type: none"> • Select the Hub icon and network connection type; • Select one of the 2.4GHz Wi-Fi hotspots which the Hub should connect to; • Input the Wi-Fi credentials; • Link the Hub with your account. <p>Note: Make sure the Location Permission enabled for SyncSign App, as it's required for Bluetooth scanning to work.</p>
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<p>2. Setup the Display to the Account</p> <p>(1) Select Product: On the home page, tap the [+] button in the upper-right corner, select the 7.5-inch Display and then choose D75C-LEWI;</p>  <p>Note:</p> <ul style="list-style-type: none"> • Please make sure the Bluetooth of your mobile device (smart phone/ tablet) is enabled during the whole setup process. • The Bluetooth and GPS can be turned off after the Display setup is complete. <p>(2) Select the Hub: Select the Hub that you are going to setup the Display with;</p>	<p>(3) Poke the Display: After selecting the Hub, use a pin clip to poke the pin-hole on the Display for 1s, and then release. The Display will enter the setup mode. The indicator light will keep flashing (If you have multiple Displays, you may poke all of them);</p>   <p>Note: The setup mode will only last for 60s.</p> <p>(4) Add the Display: Select the Display you are going to add and click the "Add" Button (Up to 10 devices can be added at a time). After this, you will be prompted to enter your Wi-Fi network name and password.</p>	<p>When the  appears on the Display card, the screen will show "Link this device to the account successfully" on the screen. After completing the above steps, you can click "Home" to return to the home page and will see the cards of all the Displays.</p> <p>WiFi Mode Setup Tips</p> <p>(1) Attain a Setup Token: Add a Display at the SyncSign App/Web Portal. On the home page, tap the [+] button in the upper-right corner, select the 7.5-inch Display and choose D75C-LEWI, and click "connect to a WiFi AP only". And then you will get a Setup Token.</p>	<p>(2) Enter the WiFi Setup Mode: Press and hold the button in the lower right corner of the Display until the green light flashes, at which point "WiFi Setup Mode" will be shown on the screen. And the screen will show your WiFi name and IP address.</p>  <p>(3) Enter the Setup Token: Access the IP address (http://xxx.xxx.xxx.xxx) with a browser via LAN. The initial password is "Lock4Safe". Click the "Setup" and then enter the Setup Token you just got.</p>	<p>Note: Setup Token will expire in 10 minutes.</p>  <p>3. Authorize the Calendar Access</p> <p>(1) To synchronize a Display with a calendar, click [] on the Display card;</p> <p>(2) Select one of the calendar software providers, click [Add Calendar] and then you need to log in your calendar account;</p> <p>(3) Select one of the room resources that you are going to synchronize the Display with, click [Done].</p> <p>Note: A SyncSign Display can only bind to one room resource at a time. One room resource can be bound to multiple SyncSign Displays.</p>	<p>About the Hub Connecting via Ethernet:</p> <ul style="list-style-type: none"> • The Hub will give priority to Ethernet if both Ethernet and Wi-Fi are available. • It is a backup way for the Hub to connect to the network via Wi-Fi in this scenario. <p>Features</p> <p>Upload company's logo:</p> <p>On the Home page of the SyncSign Web Portal/App, click "Settings > Organization > Logo > Upload an image file".</p> <p>Note: The logo needs to be in</p> <ul style="list-style-type: none"> • Monochrome bitmap format (*.bmp,*.dib) • A square image of up to 96px by 96px • Size under 100KB <p>Customized template:</p> <p>SyncSign uses the "Render Document" created from the "Layout Template" to render the content of the screen.</p>	<p>Here is an example of a layout template: https://dev.sync-sign.com/hubsd/guides/render_layout.html</p> <p>Change the default language on the Display:</p> <p>On the Home page of the SyncSign Web Portal/App, click "Settings > General > Locale".</p> <p>Draw on screens:</p> <p>The "Draw on Screens" feature allows users to type something through the SyncSign App or SyncSign Web Portal, and then the content will be shown on the screen of the E-ink Display. This feature can be used to create custom events, names, notes, or other contents.</p> <p>On the Home page of the SyncSign Web Portal/App, click "Draw on Screens > Select Display Mode > Select Template" > "Type something and click"Send to Screen".</p>	<p>API callings:</p> <ul style="list-style-type: none"> • For the draft API, please check: http://dev.sync-sign.com/webapi • For the API tutorial, please check: https://dev.sync-sign.com/hubsd/getstarted/webapi_sample.html <p>Troubleshooting</p> <p>Here are some common troubleshooting steps that can be taken to resolve issues with an E-ink Display:</p> <ul style="list-style-type: none"> • Check the connectivity: If the Display fails to update or show the content correctly, please check out whether the Display is properly connected to the SyncSign App or Web Portal (The card of the Display shows green, which means that it is connected) and whether the Display has the stable power supply or signal connection. <p>On the Home page of the SyncSign Web Portal/App, click "Home" > click the Display card > Battery Level or Signal Level.</p>																						

<ul style="list-style-type: none"> • Check the signal value of the Display: If the Display fails to work or refresh properly, please check if the Hub is online and the Display's signal value is $\geq 20\%$. • Check for updates: Make sure that the Display's software is up-to-date by checking for and installing any available updates. • Check for interference: If the Display has the problem with connectivity or performance, please check to see if there is any other obstruction that block the signal, like wall, stairs, tall cabinet, etc. <p>FAQ</p> <p>Q: How to charge the Display?</p> <p>A: Please connect the charging cable to the Type-C connector and then plug it into the power supply.</p>	<p>Q: How long does it take to charge the Display?</p> <p>A: Generally, a Display will be fully charged within 3 hours. When it is being charged, the indicator light will be red, and will be off when the Display is fully charged.</p> <p>Warranty</p> <p>SyncSign provides a limited 12-month warranty for original owners of the product beginning from the date of purchase from SyncSign.</p> <p>This warranty covers all manufacturing defects and craftsmanship for the duration of this period.</p>	<p>Support</p> <p>Knowledge base: https://sync-sign.com/knowledge-base/</p>  <p>Developer documentation: https://dev.sync-sign.com/hubsd/</p> <p>Submit a ticket: https://help.sync-sign.com/</p> <p>Tel: +1 (626) 269-9019</p> <p style="text-align: right;">CE FC </p>
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